



Vikram Subrahmanyam
Managing Director
Head of Operations and Technology
Asia Pacific

Vikram Subrahmanyam is Managing Director and Head of Operations & Technology for the Asia Pacific region, where he is responsible for driving Citi's Operations and Technology strategy leading a team of 32,000 employees across multiple geographies and Citi's Service Centers in Asia.

Prior to this he was the Head of Citicorp Services India Private Limited and the Head of Operations & Technology for South Asia, a role he moved into in August 2013. Under Vikram's leadership, the O&T headcount in South Asia more than doubled to 10,000 employees, a reflection of the rapid expansion of our CSC footprint in India and its importance in Citi's global network.

Earlier, he was the Head of Operations & Technology for Citi in Japan and the Head of Operations & Technology for Citi in Indonesia.

Vikram started his career with Citi in 1991 in cards operations in Chennai, India. He has extensive experience across business and operations in credit cards, retail banking, transaction banking, custodial services, capital markets, product management, sales, and customer service.

He has also led a number of technology transformations during this time, ranging from the replacement of the corporate banking platform in India, through the retail banking platform in Indonesia, and the credit card platform in Japan.

Vikram is an MBA from the University of Texas at Austin, and also holds a Master's in Information Technology from the University of Stirling, UK and a Bachelor's degree in Physics from Loyola College, Madras, India.