Swetha GOTTIPATI

School of Computing and Information Systems
Singapore Management University (SMU)
80 Stamford Road
Singapore 178902

Email: sgottipati@smu.edu.sg

Education

Master of Computing, National University of Singapore, Singapore, 2027

Bachelor of Technology, Jawaharlal Nehru Technological University, India, 2006

Academic Appointments

Lecturer of Information Systems, School of Computing and Information Systems, SMU, Jul 2024 - Present

Instructor, SCIS, Singapore Management University, Singapore, May 2019 - Jun 2024

Research Engineer and Project Co-Ordinator, SCIS, Singapore Management University, Singapore, Apr 2012 - Jun 2015

Instructor, SCIS, Singapore Management University, Singapore, Jan 2007 - Apr 2007

Other Positions and Affiliations

Product Support Engineer, Micro Focus, Singapore, May 2016 - May 2019, Technical support for Identity and Access Management Solutions: The scope of the project includes getting the Identity and Access Management Solutions up and running in customers environment.

Product Support Engineer, Dell EMC, Australia, Jul 2010 - Jul 2011, The scope of the project includes remote technical customer support of time-critical big data issues on Symmetrix (DMX, VMAX)

Systems Integration Engineer, Dell EMC, Singapore, Jul 2007 - Oct 2008, The scope of the project includes qualification of cluster software on EMC storage arrays, generating product documentation, installing and administrating systems/environment, work with the cluster/database vendor to resolve the issues identified during the qualification

Software Engineer, Infosys Technologies Ltd., India, Jul 2005 - Jul 2006, Worked on implementing ERP solutions for Supply Chain Management

Professional Certifications

EMC Proven Associate, EMCPA Certified , Dell EMC, Australia, 2009

TEACHING

Courses Taught

Singapore Management University

Undergraduate Programmes :

    Business Data Management

    Data Management

    Enterprise Solution Development

    IT Solution Lifecycle Management

Non-Graduating Programmes :

    Business Data Management